

Call your local Bylaw Enforcement Office to respond to:

- Squatting
- Panhandling
- Noise
- Garbage
- Graffiti
- Temporary Shelters
- Loitering

Call Coastal Animal Services to respond to:

- Aggressive dogs
- Dogs at large
- Barking dogs

Coastal Animal Services

250-748-3395




Mon-Fri 9:00am-5:00pm

Sat 10:00am-1:00pm

To report an animal in distress, including wildlife, please call the **BC SPCA Provincial Call Centre** at **1-855-622-7722**

LEGEND

See back page for phone numbers.

-  If you are in the red area, please call **Cowichan Tribes**
-  If you are in the green area, please call **City of Duncan**
-  If you are in the yellow area, please call **Municipality of North Cowichan**

Who to Call?

It can be confusing to know who to call for public-disorder or bylaw enforcement matters.

By ensuring that the contact information is readily available, many issues can be efficiently addressed by bylaw enforcement staff in each jurisdiction. Bylaw enforcement staff can help refer vulnerable people to health and social services resources.

Call **911** in the event of an emergency when police, ambulance or fire response is needed immediately.

For non-life threatening police emergencies, please call the North Cowichan / Duncan RCMP non-emergency number at **250-748-5522**. For all other issues, please use the map inside to determine which organization to call.



Cowichan Tribes

5760 Allenby Road, Duncan, BC V9L 5J1

236-800-4023

(Mon-Fri 8:30am-4:30pm)

After-Hours Emergency*:

250-732-1449

MUNICIPALITY OF



North Cowichan

7030 Trans-Canada Highway, Duncan, BC V9L 6A1

250-746-3100

Bylaw Office: 250-746-3108

(Mon-Fri 8:30am-4:30pm)

After-Hours Emergency*:

250-746-5112



Duncan

200 Craig Street, Duncan, BC V9L 1W3

250-746-6126

(Mon-Fri 8:30am-4:00pm)

Public Works After-Hours Contact*:

250-746-7192

*After-hours numbers should only be used to report urgent maintenance issues (ex. potholes, water leaks, road signs down, etc.).

Call 911 in the event of an emergency.

Community Safety Contact Information

North Cowichan, Duncan,
and Cowichan Tribes are
working together under the
Safer Community Plan
to address crime and
public disorder.

